

# What is...



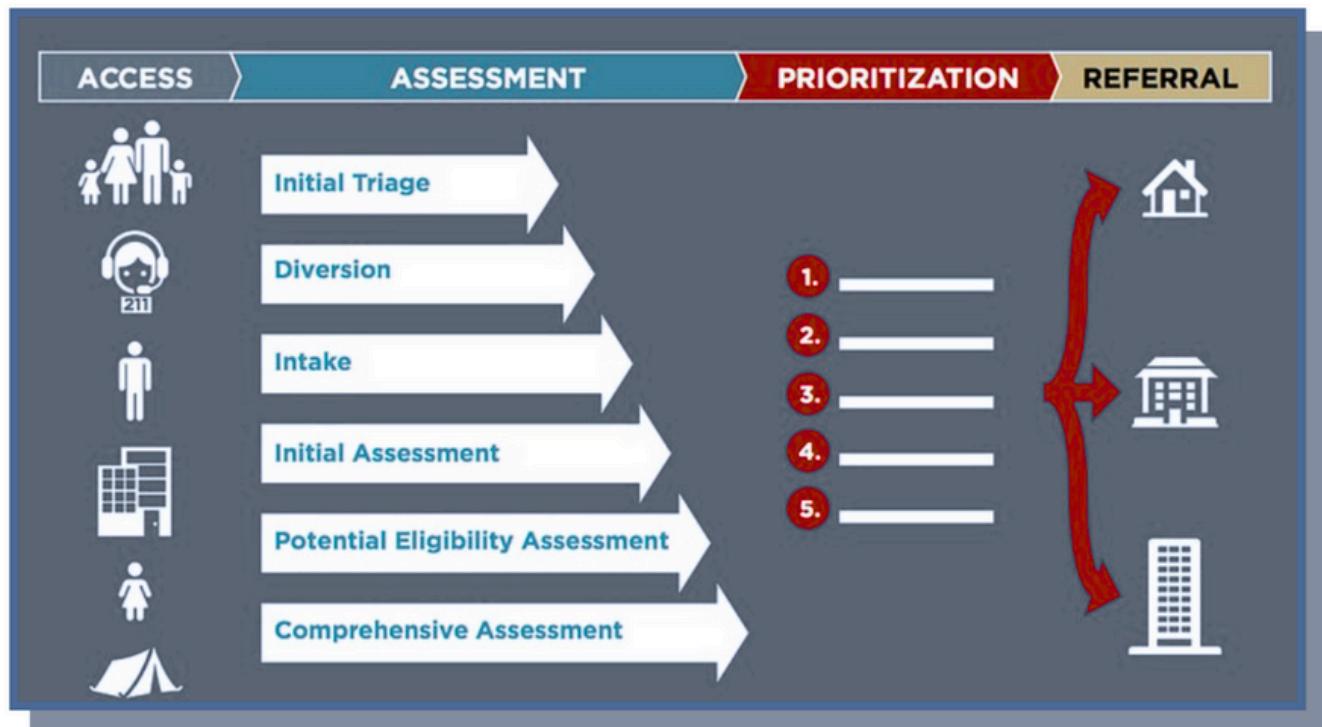
# Coordinated Entry

Coordinated Entry changes a CoC from a **project-focused system** to a **person-focused system** by asking that “communities prioritize people who are most in need of assistance” and “strategically allocate their current resources and identify the need for additional resources.”

## Overview

Coordinated Entry is a simple and shared way to help people connect to housing and services when they are experiencing homelessness. It helps make sure people with the greatest needs get help first, and that available housing and support are used in the best way possible.

Instead of each program deciding on its own who to serve, Coordinated Entry brings all providers together into one system. Everyone uses the same assessment to gather information, which helps the community understand needs, plan services, and decide how to use resources fairly and effectively.



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## Core Elements

### Access

The Access point for households experiencing a housing crisis could look and function differently depending on the community. Households (families, single adults, youth) might initially access the response system by calling 211, the housing helpline, in person at an access point agency, or being engaged through outreach efforts.

### Assessment

When a person first connects with services, CoC providers who offer Coordinated Entry will start by learning about the person's housing needs, preferences, and level of need. This step is called an assessment. The assessment allows providers to obtain information to ensure each household receives the right support at the right time.

### Prioritization

During assessment, the person's needs and level of vulnerability may be documented for purposes of determining Prioritization. Prioritization helps the CoC manage its inventory of community housing resources and services, ensuring that those persons with the greatest need and vulnerability receive the supports they need to resolve their housing crisis.

### Referral

The final element is a housing referral. Households are referred to available CoC housing resources in accordance with the CoC's documented prioritization guidelines.



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